



ISO 9000 Quality Assurance Workshops

Developing Flowcharts, Policies, Procedures & Work Instructions

SCOPE: This workshop is designed in accordance to the principles of ISO 9000- QA System programs, develop flowcharting processes to assist with the development of proper procedures and work instructions.

Recommended: Supervisory and HSE Personnel responsible for monitoring workers.

Description: This workshop is a 1-day of classroom instruction teaching the basic principles of flowcharting and the benefits as to how it can expedite the process of developing procedures and work instructions. This is available as an on-site program or for single attendance based on scheduling.

Developing Internal Audit Reporting, Non-Conformance & Corrective Action

SCOPE: This workshop is designed in accordance to the principles of ISO 9000- QA System programs, teaching the basic principles for performing internal audits and reporting corrective action.

Recommended: Supervisory and HSE Personnel responsible for monitoring workers.

Description: This workshop is a 1-day of classroom instruction teaching the basic principles of performing an internal audit including how to address non-conformance and suggested corrective actions to prevent reoccurrences. This course is available as an on-site program, or for single attendance based on scheduling.



Overhead Crane Supervisor Course

SCOPE: This course was designed to provide Supervisors of Overhead Crane Operators with the minimum industry training requirements to ensure safe and efficient operations. The course focuses on providing the foundation for due diligence and meeting compliance requirements of ISO-9000QA.

Prerequisite: Participants must successfully complete the **OVERHEAD TRAVELING CRANE OPERATOR SAFETY COURSE** prior to attending this supervisor course.

Contact ACTi's office for more details or to book your spot!

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